

Family Portal User Instructions

Tips for Creating your Family Portal Account

- **The initial set up of your account MUST be done on a desktop computer or a laptop NOT A WIRELESS DEVICE**
- **It's important to remember that both the login and the password are case sensitive**

1. MyEducationBC

The MyEducationBC (MyEdBC) application is a secure portal used in most school districts in the Province of BC. Security is guided by the rules and regulations of the School Act and Freedom of Information and Protection of Privacy Act (FOIPPA). If you have any questions or concerns please contact your school principal.

2. Logging In

A **Login ID** and a temporary **Password** will be provided to you by email at the time your account is created. The email will come from 'sysadmin@myeducation.gov.bc.ca'



The image shows a screenshot of the MyEducation BC Prod login interface. At the top, it says "MyEducation BC Prod". Below that, there are two input fields: "Login ID" and "Password". To the right of the Password field, there is a link that says "I forgot my password". At the bottom of the form, there is a "Log On" button.

The MyEdBC website is:

<https://www.myeducation.gov.bc.ca/aspen/logon.do>

1. Enter your **Login ID** and temporary **Password** provided
2. Click **Log On**

3. Password

You will be prompted to change your password. 'Current Password' is the temporary Password you were provided. Enter a 'New Password' and 'Confirm New Password'.



Password requirements

- a MINIMUM of 8 characters
- at least one upper case, one lower case letter and one symbol that isn't a letter or number - i.e. \$ or *).
- Cannot contain 'password', login name, first name, middle name, last name, DOB, personal ID or only sequential letters or numbers

*****If your account is locked or inaccessible, please send an email to myedportals@sd64.org**

In the subject line, please include "Family Portal"; in the body of the email, include the parent's full name, the student's name(s) and birthdate(s)***